



FOTON TUNLAND

7 Year/110,000 Kilometre
Capped Price Servicing Program

Terms & Conditions



Effective October 2025

*Overseas models shown.



7 Year/110,000 Kilometre Capped Price Servicing Program

Under the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program (“Capped Price Servicing Program”), owners of a Model Year (MY) 2025 onwards FOTON TUNLAND V are covered for scheduled servicing during their first 7 years of ownership, or the first 110,000 kilometres (whichever occurs first).

The FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program covers everything required in the manufacturer’s scheduled maintenance program as set out in the Warranty and Service Handbook and includes parts, sundries, environmental charges, labour and fluids required but excluding normal wear-and-tear items, such as brake pads, windscreen wipers or tyres.

The following Service Intervals are included as part of the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program:

SERVICE INTERVAL	Complementary Service	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
DISTANCE	5,000 kms	20,000 kms	35,000 kms	50,000 kms	65,000 kms	80,000 kms	95,000 kms	110,000 kms
TIME	3 months	12 months	24 months	36 months	48 months	60 months	72 months	84 months

TERMS & CONDITIONS

The following Terms and Conditions apply to the Capped Price Servicing Program:

1. What cars are covered under the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program (“Eligible Vehicles”)?

All new MY25 onwards FOTON TUNLAND V vehicles purchased from an authorised FOTON Dealer (hereafter referred to as “Eligible Vehicles”) are subject to the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program.

The Capped Price Servicing Program is not applicable on the following vehicles:

1. Rental vehicles;
2. “Grey import” FOTON branded vehicles (i.e. FOTON vehicles not imported into Australia by FOTON Australia);
3. Privately imported FOTON vehicles.

2. Where can I find the Capped Price applicable to an Eligible Vehicle?

Pricing for of all Eligible Vehicles under the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program will be published on our website at fotonaustralia.com.au/ownership/capped-price-servicing-program. The published prices represent the maximum price a participating FOTON Service Centre may charge for the relevant service interval on an Eligible Vehicle.

3. Will the Capped Price for an Eligible Vehicle be subject to change?

No. The published Capped Prices for all Eligible Vehicles are fixed “maximum” prices and will not change during the Program Period.

4. When does the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program Period commence?

The Program Period for each Eligible Vehicle commences on the warranty registration date of that Eligible Vehicle.

5. When does the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program Period expire?

The Program Period will expire upon the first to occur of any of the following three conditions:

1. The completion of the first seven (7) standard scheduled services (not including the Complimentary Service at 3 months or 5,000 kilometres, whichever occurs first) on an Eligible Vehicle; or
2. The expiry of 87 months from the date of warranty registration of an Eligible Vehicle; or
3. The date upon which an Eligible Vehicle has travelled 113,000 Kilometres or more.

6. What is covered under the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program?

The FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program covers all items specified under the standard ‘Maintenance Schedule’ detailed in this Warranty and Service Handbook. This includes inspection and adjustment of all items listed, genuine parts (if specified as a replaceable item), sundries, environmental charges, labour and fluids required for each standard scheduled service. In summary, if an “R” or an “L” appears against the relevant item in the Maintenance Schedule, that item will be included in the capped price. If an “I” appears next to the item, the item will be inspected as part of the Capped Price, however if the item is subsequently determined to require replacement, that item is NOT covered in the Capped Price.

7. What is not covered under the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program?

The FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program only covers standard schedule Services as listed in the Maintenance Schedule for Normal Driving Conditions. Additional service / repair items which are not itemised within the “Maintenance Schedule for Normal Driving Conditions” or that are deemed to require replacement after an inspection has been conducted are not covered under the Capped Price Servicing Program. Also not covered are items that would void the FOTON New Vehicle Warranty or in respect of which the customer would otherwise normally be charged notwithstanding the terms of the FOTON New Vehicle Warranty. These items are more specifically listed under the headings “What’s Not Covered by the FOTON New Vehicle Warranty” and “Items for which a charge may be made” in this Warranty and Service Handbook (other than “Servicing and Mechanical Adjustments included as part of the Maintenance Schedule”).

For more information, please refer to the “Maintenance and Service” section in the Owner’s Manual as well as the Maintenance Schedule in this Warranty and Service Handbook.

8. What is the due date for each service and when should services be carried out?

The recommended service intervals specified in the vehicle’s Warranty and Service Handbook are for the earlier of a given distance or period of time. All Eligible Vehicles should be serviced every 12 months or 15,000 kilometres, whichever occurs first (not including the Complimentary Service at 3 months or 5,000 kilometres, whichever occurs first). If you don’t drive far enough to cover the distance between recommended time-based service intervals your vehicle should still be serviced according to the time period shown in the schedule in the Warranty and Service Handbook.

TERMS & CONDITIONS CONT'D

Conversely, if you travel the distance between recommended kilometre based service intervals in a period shorter than the recommended time based intervals, your vehicle should still be serviced according to the recommended kilometre based intervals shown in the vehicle's Warranty and Service Handbook.

You may claim each service under the FOTON 7 Year/110,000 Capped Price Servicing Program within a nominated number of months or kilometres of the due date for service. Please note that when the service claim period expires, the next service period will then be available.

Note: Note: Up to a total of seven (7) scheduled services may be claimed (not counting the Complimentary Service at 3 months or 5,000 kilometres). No claims are permitted beyond 87 months/113,000 kilometres (whichever occurs first).

It is important to note that if you miss any standard scheduled service, additional work may be identified at the next scheduled service interval.

SERVICE	INTERVAL	KM BASED	TIME BASED	NOTE
Complimentary Service	5,000 kms/ 3 months	5,000 kms +/- 500 kms	3 months +/- 30 Days	If service parameters are exceeded for a service, move to the next service available.
1st Service	20,000 kms/ 12 months	20,000 kms +/- 3,000 kms	12 months +/- 90 Days	
2nd Service	35,000 kms/ 24 months	35,000 kms +/- 3,000 kms	24 months +/- 90 Days	
3rd Service	50,000 kms/ 36 months	50,000 kms +/- 3,000 kms	36 months +/- 90 Days	
4th Service	65,000 kms/ 48 months	65,000 kms +/- 3,000 kms	48 months +/- 90 Days	
5th Service	80,000 kms/ 60 months	80,000 kms +/- 3,000 kms	60 months +/- 90 Days	
6th Service	95,000 kms/ 72 months	95,000 kms +/- 3,000 kms	72 months +/- 90 Days	
7th Service	110,000 kms/ 84 months	110,000 kms +/- 3,000 kms	84 months +/- 90 Days	

Claims permitted if either kilometres or time based criteria met

9. Where can I get a service under the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program?

Servicing under the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program can only be redeemed at participating authorised FOTON Service Centres within Australia. FOTON Australia will list all participating authorised FOTON Service Centres on our website at fotonaustralia.com.au/find-a-dealer. You must present your Warranty and Service Handbook at the time of service to redeem a service under this Capped Price Servicing Program.

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10. Transfer of FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program?

The FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program runs with the vehicle and is applicable on all Eligible Vehicles regardless of owner unless one of the exclusions set out in section 12 below applies.

11. No credit, refunds or other consideration.

No credit, refund or other consideration is payable to an owner or any other person in respect of an Eligible Vehicle for any services under FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program which are not claimed specifically in accordance with Capped Price Servicing Program Terms and Conditions. The FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program and Conditions can be found on our website at fotonaustralia.com.au/ownership/capped-price-servicing-program.

12. Exclusions.

Rental, privately imported and "grey import" vehicles are not eligible to receive the benefits under the FOTON 7 Year/110,000 Kilometre Capped Price Servicing Program and additional exclusions may apply.



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